

To Whom It May Concern:

Recently, CaseLabs, a d.b.a. of James Keating, ("CaseLabs") and some of its personnel, including Kevin Keating, the son of James Keating, have posted attacks upon a competitor, Thermaltake, Inc. ("Thermaltake"). Those attacks have included accusations that Mr. Shannon Robb and Thermaltake "stole" CaseLabs' intellectual property, engaged in unfair competition, and acted as an Asian business with poor character and integrity. CaseLabs regrets these unfortunate statements and apologizes for the same.

CaseLabs acknowledges that it does not own any patents on any of its case products. CaseLabs' postings, which suggest that litigating to enforce patents would be prohibitively expensive, were misleading because they implied that CaseLabs actually owned patents, which it does not. CaseLabs regrets the error. CaseLabs apologizes for accusing Mr. Robb and Thermaltake of "stealing" anything. The look of a computer case will always have some similar features — given its functional nature. CaseLabs retracts its accusations against Thermaltake for "copying other people's existing concepts and calling them your own" and of producing "rip-off products."

CaseLabs regrets its previous statements about Asian low price competition. CaseLabs acknowledges that price competition is fundamental to a healthy marketplace, and CaseLabs recognizes that it has no right to prevent Thermaltake from offering a competing product for a lower price in the marketplace. CaseLabs retracts any suggestion that competitors are not entirely free to engage in price competition for such unpatentable products as CaseLabs' computer cases.

CaseLabs look forward to engaging in vigorous, price-conscious, ethical completion with its competitors, including Thermaltake, without resort to false accusations.

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